European Security Services London Ltd. 2A Rostrevor Road, Fullham London, SW6 5AD Company No: 4817379 VAT No: 815 4532 40

CALL US

Mob: +44 (0) 7958 338460 Tel: +44 (0) 20 7384 0660 Fax: +44 (0) 20 7384 0660 **EMAIL US** Email: info@esslondon.co.uk **OUT OF HOURS Michael Andreou** Founder & Managing Director

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With over 30 year's industry experience in the security business, the company founder Michael Andreou identified the need to improve the delivery of security management at licensed venues operating in London's West End, 'the heart of the capitals night time economy'.

Michael's in-depth security knowledge, skills and understanding of building business relationships based on trust and integrity, whilst ensuring every customer has a safe and enjoyable experience, has been the recipe for the company's success.

As a leading provider of specially trained Sia licensed security operatives in the London. ESS London continues to provide clients with expert advice backed up with first class service delivery and after-care support.

Here at ESS London, we feel it is only through dealing honestly with customers that we can earn their trust and loyalty while our policies include helping our personnel to achieve work- life balance and therefore stay happy, healthy and committed to long term careers and partnerships.

It is with these policies that ESS London have been able to retain high caliber contracts such as Café De Paris and The Windmill Club for the past twenty five years, along with Platinum Lace and fifteen other high profile restaurants and bars in and around Piccadilly Circus, all of which we have a great ongoing relationship with. Our highly talented security management team is on standby 24hrs a day to meet our clients' requests often at very short notices.

We pride ourselves on our ability to respond immediately to requests to provide a reassuring security presence to protect business and personal assets where others may have failed to provide.

We also specialise in providing high calibre security management and personnel resources to:

- Licensed venues
- Event organisers
- Residential neighbourhood schemes
- Business premises protection
- Luxury goods retailers
- Schools and colleges
- Personal close protection (high profile and high net worth individuals)

We believe in creating deliverable corporate social responsibility objectives and are committed to understanding, monitoring and managing our environmental and economic impact within our communities; whilst working towards achieving ISO9001 standards and British Standard Codes of Practice BS 7960.

In addition, we seek regular customer feedback, so that we can continuously improve our services. By engaging with our customers and acting in their interests, we create long term sustainable and successful business partnerships. Sustainability has been a cornerstone of our business – right from the very beginning.